University of Puerto Rico Medical Science Campus School of Health Professions

Health Information Management Program

Date Completed: October 2015

CAHIIM Program Evaluation Plan includes goals and outcomes for Undergraduate Standard II.7-Student and Graduates

PROGRAM EVALUATION PLAN								
Students and Graduates Goal	Target Outcomes	Steps to Achieve the Target Outcome	Results	Analysis and Action Plan	Person Responsible	Time Frame		
Goal #8: Prepare human resources in the Health Information Management field, as required by the Puerto Rican society.	Admit 100% (10 slots) of the student admission quota established by the program.	Faculty assist at least to 1 recruitment activity. Orientation to possible candidates or those who request information through email, telephone, visiting program facilities among others.	2014-2015 10 students were admitted from the (10) quota established by the program for a total of 100% of compliance. 2013-14 8 students were admitted from the (10) quota established by the program for a total of 80 % of compliance. 2012-13 10 students were admitted from the (10) quota established by the program for a total of 100% of compliance.	No action plan is required. Continuing with the faculty participation in the recruitment activities and orientation to possible candidates.	Academic Coordinator / Faculty	Annually		

	PROGRAM EVA	LUATION PLAN		PROGRAM EVALUATION PLAN								
		2011-12 10 students were admitted from the (10) quota established by the program for a total of 100% of compliance.										
Enroll 90% of the students admitted.	Send the notification of admission at least 3 months before the enrollment period begins.	2014-2015 Of the 10 students admitted, 9 students were enrolled for a compliance of 90 % 2013-2014 Of the 8 students admitted, 7 students were enrolled for a compliance of 88 %. 2012-2013 Of the 10 students admitted, 10 students were enrolled for a compliance of 100 % 2011-2012 Of the 10 students admitted, 10 students were enrolled for a compliance of 100 %	No action plan is required.	Academic Coordinator and Program Director	Annually							
90% of the student or more will score 80% or more in the professional practice experience (PPE) course REME 6122.	Student must demonstrate knowledge of Entry- level Competencies in Professional Practice Experience course REME 6122.	2013-2014 For this academic year the score for the PPE was 99.5%. 2012-2013 For this academic year the score for the PPE was 93.39 %.	No action plan is required, continuing with the evaluation process.	Profession al Practice Experienc e Coordinat or	Annually							

	PROGRAM EVA	LUATION PLAN			
		2011-2012 For this academic year the score for the PPE was 96.31%.			
Maintain a retention rate of 85%	Perform periodic academic assessment. Number of graduates per year. Provide counseling to students at risk.	2014-2015 At this moment from 9 students enrolled in the program 1 student had withdrawal and 8 stay in the regular program for a retention rate of 89%. 2013-2014 7 students met with the program curriculum from 7 students admitted for a retention rate of 100%. 2012-2013 From 10 students enrolled in the program 1 student had withdrawal and 9 met with the program curriculum for a retention rate of 90%. 2011-2012 From 10 students enrolled in the program 1 student had withdrawal and 9 met with the program 1 student had withdrawal and 9 met with the program 1 student had withdrawal and 9 met with the program curriculum for a retention rate of 90%.	No action plan is required. Continue to provide counseling to students at risk to withdrawal.	Program Director and Faculty	Annually

	PROGRAM EVA	ALUATION PLAN			
Maintain at least 85% of Employe satisfaction.	Employer's survey	2012-2013 For Knowledge base 3/3 employers were strongly agree with students' knowledge, for Psychomotor Domain 2/3 were strongly agree and 1/3 were generally agree, for behavioral skills 3/3 employers were strongly agree for an overall rating of 98% satisfaction. 2011-2012 For Knowledge base 1/2 employers were strongly agree with students' knowledge and ½ were generally agree, for Psychomotor Domain 2/2 were strongly agree and for behavioral skills 2// employers were strongly agree for an overall rating of 96% satisfaction.	No action plan is required.	Program Director and Faculty	Annually
Above 65% of students will star work in related professional field no later than 6 months after graduate.	part time and full	2012-2013 From 9 graduates 8 obtained employment in related professional field no later than 6 months after graduation for a job placement of 89% 2011-2012 From 6 graduates 4 obtained employment in related professional field no later than 6 months after graduation for a job placement of 67 %.	No action plan is required. Graduates not employed in the field area is because they are not available to work, most of them had a previous work and they had no intention of changing jobs.	Program Director	Annually

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Goal #9: Prepare Health Information Management Professionals to master the entry level competencies of the profession.	Students rating of overall academic experience in relation to their preparation for HIM workplace will be of 85% or above	Graduates Survey	2012-2013 For Knowledge base 7/9 graduates expressed to be strongly agree the program experience and 2/9 generally agree, for Psychomotor Domain 6/9 were strongly agree ,2/9 were generally agree and 1/9 was generally disagree, for behavioral skills 7/9 graduates were strongly agree and 1/9 generally agree and 1/9 generally disagree for an overall rating of 93.52% satisfaction. 2011-2012. For Knowledge base 3/6 graduates expressed to be strongly agree the program experience and 3/6generally agree, for Psychomotor Domain 2/6 were strongly agree and 4/6 were generally agree, for behavioral skills 3/6 graduates were strongly agree. 2/6 generally agree and 1/6 generally disagree for an overall rating of 81% satisfaction.	No action plan is required. Most graduates expressed to be satisfied with the academic experience in the Program. However faculty and Program Director have an ongoing plan to attend student's recommendation s and to improve course content and teaching strategies according to accreditation standards and institutional policies.	Program Director	Annually
	80% of the students will obtain a 75% or above on the MOCK exam.	MOCK examination results.	2014-2015 For this academic year 7 students took the MOCK and the average was 85.14%	Since the academic year 2015, the faculty will contribute with questions	Program Director and Faculty	Annually

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			2013-2014 For this academic year 9 students took the MOCK and the average was 61.34% 2012-2013 For this academic year 13 students took the MOCK and the average was 97.74% 2011-2012. For this academic year 11 students took the MOCK and the average was 97.10%	related with the courses they taught in order to prepare a comprehensive exam to be administered to the 1st year and 2nd year students. This action plan will be supported with analysis of the related information.				
w	30% of students will take the national certification board.	Since the academic year 2014- 2015, the faculty has include in the course exams similar questions in structure and content as the National Certification Board review questions in order the students become familiar with this type of questions. Promote among the students to take the national certification board.	2012-2013 From 9 graduates 9 took the national certification board for 100% of compliance. 2011-2012 From 9 graduates 8 took the national certification board for 89% of compliance.	No action plan is required. Promote among the students to take the national certification board, in the last quarter of the 2nd year.	Program Director and Faculty			

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75% of student passing the national certification board on their first attempt.	Since the academic year 2014- 2015, the faculty has include in the course exams similar questions in structure and content as the National Certification Board review questions in order the students become familiar with this type of questions.	2012-2013 From 9 students taking the board 4 passed for a 44% passing score. 2011-2012 From 8 students taking the board 3 passed for a 37.5% passing score.	Faculty and Program Director will analyze the performance on certification examination report with the results of the comprehensive exam prepared by the faculty to develop a comprehensive action plan.	Program Director and Faculty				